State of Louisiana

Governor's Office of Homeland Security
and
Emergency Preparedness

FEMA Approves Louisiana's Request to Extend Registration Deadline for Hurricane Isaac Aid

Louisiana residents affected by storm have more time to request assistance

BATON ROUGE, La. – At the request of the Governor's Office of Homeland Security and Emergency Preparedness, FEMA has extended the deadline for individuals to apply for assistance following Hurricane Isaac, which means Louisiana residents affected by the storm have until November 29, 2012, to register for federal aid.

Hurricane Isaac made landfall in Louisiana on August 29, 2012, damaging at least 59,000 residences and causing millions in damage to public infrastructure. Already more than 197,000 Louisiana residents have applied for FEMA aid following Hurricane Isaac. FEMA has approved more than $112.5 million in direct aid to residents through its Individual Assistance program.

GOHSEP Director Kevin Davis said, "We requested this extension because several parishes were added to our disaster declaration weeks after Hurricane Isaac. The state wanted to make

sure everyone with damage had plenty of time to apply for FEMA aid. We know that some people who had real damage to their homes might not have applied for assistance yet and we encourage them to take advantage of this 30-day extension to register with FEMA so they can get the help that they need to fully recover from this storm."

HOW TO APPLY

People who suffered damages as a result of Hurricane Isaac can register for assistance online at www.disasterassistance.gov or by calling 1-800-621-3362 or (TTY) 1-800-462-7585. For 711 Relay or Video Relay Services, call 1-800-621-3362. FEMA's toll-free telephone numbers are open from 7 a.m. to 10 p.m. seven days a week.

For a list of open FEMA Disaster Recovery Centers, visit http://www.fema.gov/disaster/4080.

APPROVED PARISHES

In total, 26 parishes in Louisiana were approved for Individual Assistance following Hurricane Isaac, meaning their residents who suffered losses or damage from the storm may be eligible for assistance.

The approved parishes are: Allen, Ascension, Assumption, East Baton Rouge, East Feliciana, Iberville, Jefferson, Lafourche, Livingston, Morehouse, Orleans, Plaquemines, Pointe Coupee, St. Bernard, St. Charles, St. Helena, St. James, St. John, St. Martin, St. Mary, St. Tammany, Tangipahoa, Terrebonne, Washington, West Baton Rouge and West Feliciana.

APPEALS PROCESS

Residents who have already applied but were denied FEMA aid have the right to appeal that decision. Applicants who wish to appeal any ineligibility decision should submit a letter to FEMA explaining in detail why they believe the decision is incorrect.

The applicant, or someone who represents the applicant, should sign the letter to FEMA and include their application number on each page of the letter and on any documentation that is also submitted. If the person writing the letter is not a member of the applicant's household, the appeal should include a signed statement from the applicant affirming that the person may act on their behalf.

The appeal letter must be postmarked, received by fax or personally submitted at a Disaster Recovery Center within 60 days of the date on the decision letter. Keeping a copy of the appeal letter as a record is encouraged.

Appeal letters can be mailed to FEMA here:

- FEMA Individuals & Households Program
- ATTN: FEMA Individuals & Households Program
- P.O. Box 10055

- Hyattsville, MD 20782-7055

Appeal letters can be faxed to FEMA here:

- 1-800-827-8112
- National Processing Service Center

Applicants ineligible for FEMA assistance may still be eligible for other programs such as disaster unemployment or help from nonprofit organizations. Low-interest disaster loans from the U.S. Small Business Administration (SBA) are also available for homeowners, renters, and business owners for losses not fully covered by insurance or other sources.

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